



Volunteer Accompaniers

Young Roots works directly with young refugees and asylum seekers in North London and Croydon, aiming to improve their wellbeing and life chances.

We are looking for **Volunteer Accompaniers** to go with young people to appointments. Appointments will vary but might include going to the GP, solicitors or registering at college. For these roles we are especially looking for friendly, sociable volunteers who will be confident engaging with stressed or anxious young people, are adept at navigating London's public transport, and are available on weekdays. This role is particularly suited to people with flexible schedules.

We ask volunteers for a one-year commitment as this helps build trust and connection with the young people we work with. All volunteers will need to provide 2 references, undergo a Young Roots DBS check and attend Young Roots safeguarding training. Travel expenses within Greater London are covered.

Young Roots recognises the positive value of diversity, promotes equality and challenges discrimination. We welcome and encourage applications from people of all backgrounds. As an organisation that supports refugees, asylum seekers and migrants, we particularly welcome applications from those within these communities, as they are currently under-represented in the organisation.

Days: Various (Monday – Fridays)

Hours: Various

Workplace: Meeting points will be in Croydon or North West London. Appointments may be all over London.

Commitment: 1 year

Start date: ASAP in Croydon and June in Brent

Please see below for the role description and person specification and to apply, email completed application forms to london@youngroots.org.uk

Application deadline: ASAP / Rolling deadline – applications will be accepted until the position is filled

Interviews: TBC

ROLE DESCRIPTION

In this role you will:

1. Accompany young people to appointments, travelling to pick them up and drop them off in Croydon or North West London
2. Work with the caseworkers to receive briefings about the appointments you're attending
3. Send Caseworker and Project Manager a brief update by email after each appointment
4. Check in and out with project staff before and after appointments
5. If interested, volunteer supporting holiday activities in half terms and school holidays
6. Report any problems, accidents or concerns to project staff.
7. Read, understand and agree to Young Roots' child protection/safeguarding policy.
8. Attend and take part in training as agreed with the Caseworker and Service Manager.
9. Inform project staff immediately if you are unable to attend an appointment.

PERSON SPECIFICATION

Essential

- Confident in communicating with young people with extremely low levels of English
- Available during the day on weekdays
- Empathetic, friendly and sociable
- Enthusiasm and commitment to the project
- Interest in working with young people aged 11-25 years old
- Willingness to take part in training
- Reliable and punctual
- Good team working skills
- Good command of English
- Good communication skills, including responding to emails
- Understanding of child protection issues and issues young refugees and asylum seekers face
- Willingness to undergo an enhanced DBS check
- Understanding and commitment to youth participation principles, as outlined in the attached document

Desirable

- Experience of working with refugees and asylum seekers
- Experience of working with young people
- Ability to speak refugee community language(s)
- Able to commit for 1 year of volunteering