



Advice and Support Hub Volunteer

Young Roots aims to improve the wellbeing and life chances of young refugees and asylum seekers. We work directly with young refugees and asylum seekers in the UK and operate through trusted community based partners Nepal and Lebanon.

ROLE DESCRIPTION

We have an exciting volunteer opportunity to join our new, weekly advice and support hubs in Brent or Croydon. The hubs will be a space where 11-25 year refugees and asylum seekers can come for advice from a range of partners, including immigration, housing, education and mental health support. The advice hubs will run alongside our existing youth group in Croydon, and football project in Brent. This role will allow you to focus on group activities, one-to-one casework, or both, depending where your interest lies.

In this role you will:

1. Provide a safe and welcoming environment for young asylum seekers and refugees
2. Accompany young people to appointments with advice partners at the hub (Wednesdays 5 – 8pm (timings tbc) in Brent or Thursdays 4:30 – 8pm in Croydon)
3. Help at the reception table and with initial assessments, finding out what kind of support the young people need
4. Help the Project Worker to run games and activities, and support project staff and young people to prepare a shared meal at the hub (Croydon only)
5. Assist the project staff to effectively deliver, monitor and evaluate the project
6. Respect confidentiality and contribute to debriefs after the session
7. If interested, to accompany young people to external appointments during the week (Volunteer Accompaniment role) and/ or help on occasional trips locally and in central London (Trips Volunteer role)

PERSON SPECIFICATION

You will need to be able to demonstrate the following:

Essential

- Enthusiasm and commitment to supporting young refugees and asylum seekers
- Willingness to take part in training
- Experience of working or volunteering with young people
- Understanding and commitment to youth participation principles, as outlined in the attached document
- Good communication skills
- Good organisational skills
- Good team working and interpersonal skills
- A flexible approach
- Understanding of the challenges faced by refugees, asylum seekers and migrants in the UK, and empathy for clients facing such challenges
- Be able to commit for at least 6 months

Desirable

- Ability to speak refugee community language(s) (Pashto, Dari, Arabic, Tigrinya, Vietnamese, Sorani, Amharic and Albanian)
- Have experience providing advocacy or casework support to young people
- Experience of working or volunteering with refugees and asylum seekers

TO APPLY

If you would like to apply for this position, please email completed **application forms** to volunteering@youngroots.org.uk by **9am on Wednesday 3rd April**.

Interviews will take place on Wednesday 10th April.

(Mandatory training date for successful applicants has provisionally been set for Monday 29th April)

If you would like further information, please contact Michele at volunteering@youngroots.org.uk

Young Roots is committed to safeguarding and promoting the welfare of children and vulnerable adults. Successful applicants will be required to undertake a criminal record check via the Disclosure and Barring Service. A criminal record will not automatically prevent you from being considered for this role

Young Roots recognises the positive value of diversity, promotes equality and challenges discrimination. We welcome and encourage applications from people of all backgrounds. As an organisation that supports refugees, asylum seekers and migrants, we particularly welcome applications from those within these communities.