

YOUNG ROOTS PRIVACY POLICY

Young Roots is committed to safeguarding your privacy. We take great care to comply with the requirements of the UK Data Protection Act 2018, the Privacy and Electronic Communications Regulation 2003, and the General Data Protection Regulation 2018, all relating to the personal information you supply to us.

This privacy policy covers data collected and used by Young Roots. We do not buy data from external sources, nor do we share data with outside agencies. Please refer to the following to understand how Young Roots will treat your personal information.

What information does Young Roots collect from you?

We only collect personal information that you have specifically and knowingly provided to us, including the following:

- Your name
- Your contact details
- Your date of birth
- Your bank or credit card details

Where appropriate, we may also ask to record other personal information, such as the reasons you have given for donating to Young Roots.

Where does Young Roots collect information from you?

We collect information when you have given it to us directly. For example, when you make a donation through a cheque or bank transfer, sign up for email newsletters, or communicate with us via email.

We collect information when you have given it to us indirectly. For example, when you make a donation through a third party websites such as JustGiving, or when you sign up to hear from us through third party websites such as Facebook or Twitter. These independent third party websites will only share your personal information with us when you have given explicit consent to do so.

We will not hold your personal information for no longer than is necessary.

How does Young Roots use your information?

If you have indicated that you are interested in receiving regular information about Young Roots' work and activities, we will send you regular communications by email. You are free withdraw your consent to receive these communications at any time.

To withdraw your consent, please send an email with the subject line 'Consent Withdrawn' to london@youngroots.org.uk or click the 'Unsubscribe' link in the newsletter to opt-out of future communications.

How does Young Roots keep your data safe? Who has access to your information?

Young Roots will never share your data with other organisations, except for the purpose of sending our own communications. When we do work with third parties for this purpose, we will ensure that all parties comply with the Data Protection Act 1998 and the Privacy and Electronic Communications (EC Directive) Regulations 2003.

Young Roots is registered with the Information Commissioner's Office. We ensure that there are appropriate technical controls in place to protect your personal details.

How can you access, update, correct or delete your personal information held by Young Roots?

You can change your preferences for how Young Roots communicates with you at any time, either across all channels of communication or by individual changes (i.e. email, post, or phone).

The accuracy of your personal information is important to us. If you do not wish to receive any information, news or fundraising materials for Young Roots, or would like to update or correct the information we currently hold about you, please email us at london@youngroots.org.uk. All email communications from Young Roots also contain an 'Unsubscribe' link for communications sent by email.

Upon request, we will provide you with all the personal information held by Young Roots, once your identity has been satisfied. Incorrect information will be deleted or amended promptly. Requests will be responded to within 30 working days. In exceptional circumstances where requests may take longer than 30 working days, you will be notified about this.

Questions

If you have any questions regarding Young Roots' Privacy Policy or its application, please email us at london@youngroots.org.uk or visit our 'Contact Us' page on the website.